

OIG Office of Inspector General
Federal Labor Relations Authority

SEMIANNUAL REPORT TO CONGRESS



April 1, 2017 – September 30, 2017

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Executive Summary

This Semiannual Report, submitted pursuant to Section 5 of the Inspector General Act of 1978, as amended, summarizes the major activities and accomplishments of the Federal Labor Relations Authority (FLRA) Office of Inspector General (OIG) for the period April 1, 2017 to September 30, 2017. The most significant activities of the OIG during the second half of Fiscal Year (FY) 2017 are noted below. Additional details pertaining to each activity can be found in subsequent sections of this report.

Audits and Evaluations Highlights

During this reporting period, the OIG issued two audits and evaluations including the: (1) Quality Assurance Review of the Federal Labor Relations Authority Office of Inspector General Audit Operations (ER-17-04); and (2) Evaluation of the Federal Labor Relations Authority's Privacy and Data Protection for Fiscal Year 2017 (ER-17-05).

Dembo, Jones, P.C. (Dembo Jones) under contract with the FLRA OIG conducted a Quality Assurance Review of the OIG Audit Operations (ER-17-04). The primary objective of the review was to ensure that the OIG quality control system is suitably designed and consistently complied with to the extent necessary to reasonably ensure compliance with professional audit standards and policies. The review resulted in a rating of pass.

In May 2017, Dembo Jones completed an audit of FLRA's Privacy and Data Protection for Fiscal Year 2017. Dembo Jones followed up and closed one prior year finding. This year's audit resulted in one finding and it was closed before the final report was issued.

Ongoing Audits and Evaluations

The OIG has four ongoing audits and evaluations. The annual (1) Audit of the Federal Labor Relations Authority's Financial Statements for Fiscal Year 2017 (AR-18-01); (2) Audit of the Digital Accountability and Transparency Act of 2014 (AR-18-04); (3) Evaluation of the Federal Labor Relations Authority's Compliance with the Federal Information Security Modernization Act of 2014 for Fiscal Year 2017 (MAR-18-01); and (4) the most serious Management and Performance Challenges Facing the FLRA (MC-18-01).

Dembo Jones under contract with the OIG to assist in remediating the United States Capitol OIG peer review findings.

Investigations Highlights

In FY 2017, the OIG received 104 hotline inquiries. Of the 104 inquiries received, 86 percent of the inquiries were resolved by either the OIG or within the FLRA. In addition, one investigation (IR-17-01) was opened and closed during this reporting period.

Other Activities Highlights

The FLRA OIG entered into a Memorandum of Understanding with the United States Capitol Police to perform a peer review of the FLRA OIG.

On June 30, 2017, the United States Capitol Police (USCP), OIG issued a Modified Peer Review Report on the FLRA OIG's audit organization. The USCP reported that the FLRA OIG's established policies and procedures for the audit function as of March 31, 2017, were current and consistent with applicable professional standards as stated.

The FLRA OIG entered into a Memorandum of Understanding with the United States Department of Treasury OIG to provide investigative services.

Looking Ahead

The OIG plans to initiate the following audit and evaluations during the first half of FY 2018:

1. Audit of Federal Labor Relations Authority's Property and Equipment (AR-18-05);
2. Federal Labor Relations Authority's Compliance with the Improper Payments Elimination and Recovery Act of 2010 (MAR-18-02); and
3. Quality Assurance Review of the FLRA OIG Audit Operations (MAR-18-03).



Dana A. Rooney
Inspector General

Federal Labor Relations Authority Overview

Mission

The mission of the Federal Labor Relations Authority (FLRA) is to promote stable, constructive labor-management relations through the resolution and prevention of labor disputes in a manner that gives full effect to the collective-bargaining rights of employees, unions, and agencies. Although the FLRA is a small agency, accomplishing its mission – including timely, quality, and impartial resolution of labor-management disputes – is essential for program performance government-wide. If a labor-management dispute remains unresolved for too long, then mission accomplishment at the affected agencies likely will suffer. Under the Statute, the primary responsibilities (types of cases) of the FLRA include:

1. Determining the appropriateness of units for labor organization representation (REP);
2. Adjudicating exceptions to arbitrator's awards (ARB);
3. Resolving complaints of unfair labor practices (ULP);
4. Resolving issues relating to the duty to bargain (NEG); and
5. Resolving bargaining impasses.

Organization

The FLRA conducts its case processing activities through:

- The **Authority** is a quasi-judicial body (with three full-time Members --one of which serves as the FLRA Chairman-- appointed by the President and confirmed by the Senate), that resolves appeals in ULP and REP cases and adjudicates exceptions to ARB awards and NEG appeals.
- The **Office of Administrative Law Judges** is the office in which judges appointed by the Authority conduct administrative hearings and issue recommended decisions in cases involving alleged ULPs and issue decisions involving applications for attorney fees under the *Back Pay Act* or the *Equal Access to Justice Act*.
- The **Office of the General Counsel** (OGC) of the Authority – led by the General Counsel, who is appointed by the President and confirmed by the Senate – which, through regional offices, is the entry point for ULP charges filed with the FLRA. The OGC also processes REP petitions filed with the FLRA and decides appeals of Regional Directors' decisions dismissing ULP charges.
- The **Federal Service Impasses Panel**, which consists of up to seven part-time members appointed by the President (without Senate confirmation), resolves impasses

Federal Labor Relations Authority Overview

between Federal agencies and unions representing Federal employees under the Statute and the Federal Employees Flexible and Compressed Work Schedules Act.

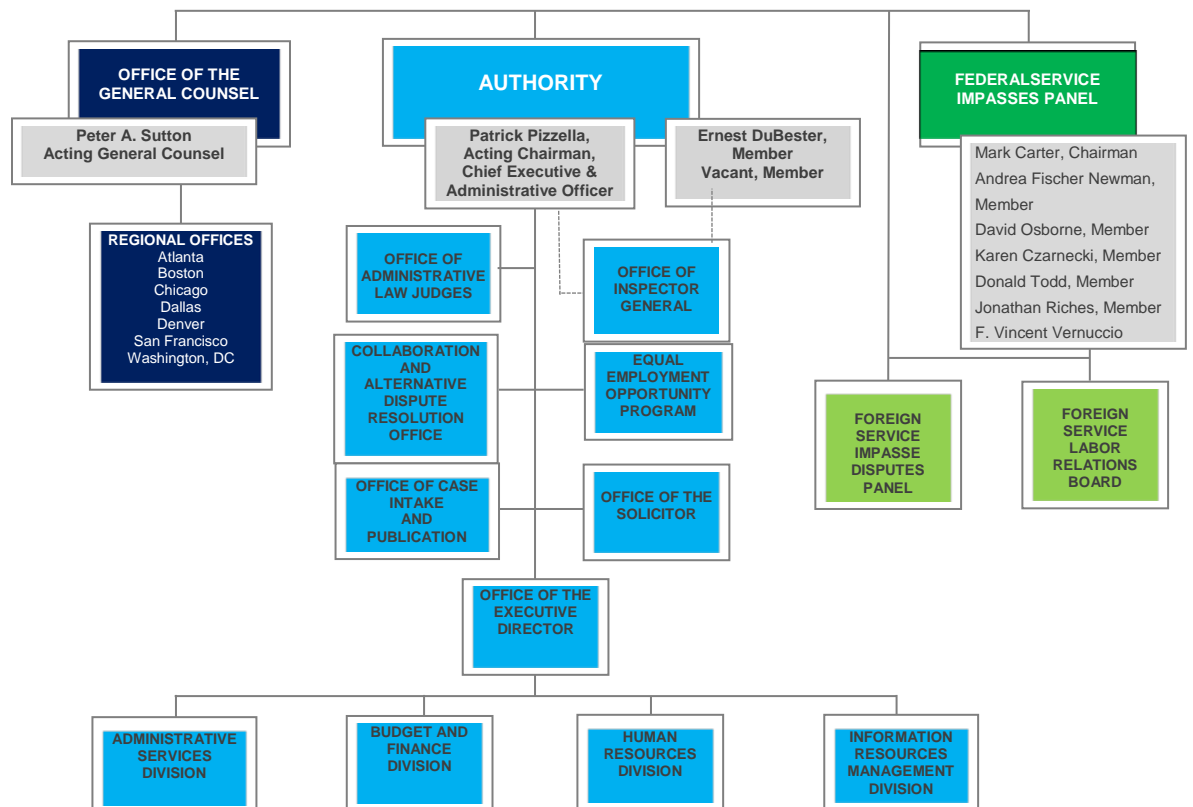
- The FLRA also provides full staff support to two other entities: the Foreign Service Impasse Disputes Panel and the Foreign Service Labor Relations Board.

The Chairman is the head of the Agency and also serves as FLRA’s Chief Executive and Administrative Officer, overseeing all agency-wide administrative functions.

In carrying out the FLRA’s statutory responsibilities, the Chairman oversees the following offices:

- The *Office of the Executive Director*, which provides agency-wide operational support through the following divisions: Administrative Services, Budget and Finance, Human Resources, and Information Resources Management.
- The *Office of the Solicitor*, which represents the agency in court proceedings before all United States Courts and provides the Chairman legal advice on various legal issues.
- The *Office of Case Intake and Publication*, which receives and processes all documents that parties file with the Authority. As the Authority’s intake office, CIP conducts procedural review of all submitted case filings, ensuring satisfaction of procedural, timeliness, and jurisdictional requirements.
- The *Office of Collaboration and Alternative Dispute Resolution*, which provides dispute-resolution services that offer parties an informal, voluntary, and confidential way to resolve ARB, ULP, and NEG cases, and other collective bargaining matters.

Figure 1. Federal Labor Relations Authority Organization Chart



Office of Inspector General

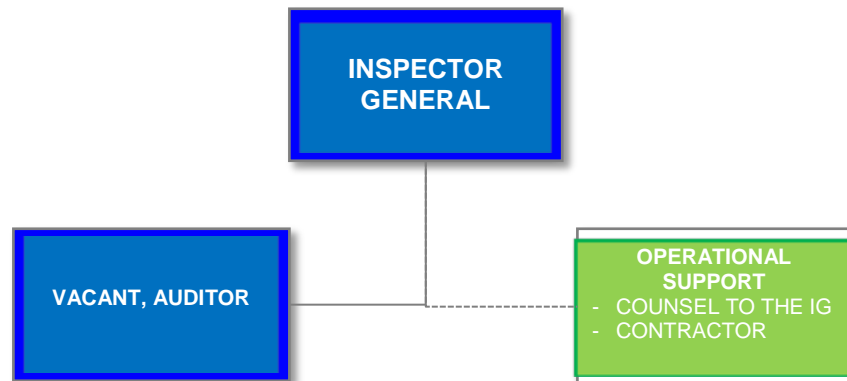
The Inspector General Act of 1978, as amended (hereafter referred to as the IG Act), requires the FLRA and other small agencies to establish an Office of Inspector General (OIG). FLRA is a designated Federal entity under the IG Act of 1978, as amended. The Dodd-Frank Wall Street Reform and Consumer Protection Act (P.L. 111-203) altered the relationship of the designated Federal entity Offices of Inspectors General with the agency head by establishing that the term “head of the designated Federal entity” for FLRA “means the members of the Authority.” In accordance with the Dodd-Frank Act, we submit this report to the Chairman and Authority Members.

The FLRA OIG is responsible for:

1. conducting and supervising audits, evaluations and investigations relating to FLRA programs and operations;
2. reviewing legislation;
3. recommending policies designed to promote economy, efficiency, and effectiveness of the establishment; and
4. keeping the Chairman, Authority Members, and Congress fully and currently informed about problems and deficiencies, as well as the necessity for corrective actions.

To aid the OIG in accomplishing its mission, the OIG was provided an auditor position.

Figure 2. FLRA Office of Inspector General Organization Chart



Office of Inspector General Activities

Audits and Evaluations

In accordance with the IG Act, the FLRA OIG conducts, supervises and coordinates audits and evaluations relating to the programs and operations of the FLRA.

We completed 2 audits and evaluations during this reporting period.

Completed Audits and Evaluations

1. Quality Assurance Review of the Federal Labor Relations Authority Office of Inspector General Audit Operations (ER-17-04)

Every year, the OIG is required to undergo a review of its audit function's system of quality control. The purpose of the review is to assess whether FLRA OIG carries out its work in accordance with:

- Established policies and procedures, including Generally Accepted Government Auditing Standards;
- Applicable Office of Management and Budget (OMB) and Government Accountability Office guidance; and
- Statutory provisions applicable to OIG audits.

We contracted with the independent accounting firm of Dembo Jones to conduct a review of FLRA's quality assurance program. The scope of the review was April 1, 2016 through March 31, 2017. FLRA OIG can receive a rating of pass; pass with deficiency(ies) or fail. A report was issued May 1, 2017, and the FLRA OIG received a rating of pass.

2. Evaluation of the Federal Labor Relations Authority's Privacy and Data Protection for Fiscal Year 2017 (ER-17-05)

- The Consolidated Appropriations Act, 2005 (Public Law 108-447), Section 552, requires the Inspector General review the agency compliance with Section 552 for privacy and data protection procedures and policies.
- The FLRA OIG contracted with Dembo Jones an independent public accounting firm to perform a privacy and data protection review for Fiscal Year (FY) 2017.
- Dembo Jones tested 73 different areas in FLRA's privacy program, this year's Privacy audit resulted in one new finding (which was closed during the current fiscal year).

Ongoing... We currently have 4 audits/evaluations.

Ongoing Audits and Evaluations

1. Audit of the Federal Labor Relations Authority's Financial Statements for Fiscal Year 2017 (AR-18-01)
 - Dembo Jones under contract with the OIG is conducting the FLRA's annual financial statement audit and the related statements of net cost and changes in net position, **and the statements of budgetary resources. The OIG plans to issue a report in the first** half of FY 2018.
2. Audit of the Digital Accountability and Transparency Act of 2014 (AR-18-04)
 - The Digital Accountability and Transparency Act of 2014 (DATA Act) was enacted May 9, 2014 and, among other things, requires that Federal agencies report financial and payment data in accordance with data standards established by the Department of Treasury and OMB. The data reported will be displayed on a website available to taxpayers and policy makers. In addition, the DATA Act requires that agency OIG's review statistical samples of the data submitted by the agency under the DATA act and **report on the completeness, timeliness, quality and accuracy of the data sampled and** the use of the data standards by the agency.
 - Dembo Jones on behalf of the OIG is conducting a DATA Act audit. The OIG plans to issue a report in the first half of FY 2018.
3. Evaluation of the Federal Labor Relations Authority's Compliance with the Federal Information Security Modernization Act of 2014 for Fiscal Year 2017 (MAR-18-01)
 - The E-Government Act of 2002 (P.L. 107-347), commonly referred to as FISMA, requires Federal agencies to develop, document, and implement an agency-wide information security program that provides security for the information and information systems that support the operations and assets of the agency. FISMA assigns specific responsibilities to agency heads and Inspectors General (IG).
 - FISMA requires agencies to have an annual independent evaluation performed on their information security programs and practices and to report the evaluation results to OMB. FISMA states that the independent evaluation is to be performed by the agency IG or an independent external auditor as determined by the IG.
 - Dembo Jones on behalf of the OIG is conducting an independent evaluation of FLRA's compliance with FISMA for FY 2017 using guidelines established by FISMA, OMB and the National Institute of Standards and Technology. The OIG plans to issue a report in the first half of FY 2018.

4. The Most Serious Management and Performance Challenges Facing the FLRA (MC-18-01).
 - The Reports Consolidation Act of 200, Public Law 106-531, requires the IG to provide the agency head with a statement that summarizes the most serious management and performance challenges facing the agency and briefly assesses the agency's progress in addressing those challenges. The OIG plans to issue the most serious management and performance challenges facing the FLRA during the first half of FY 2018.

Planned... The 1st half of FY 2018, we plan to initiate 3 audits/evaluations.

Planned Audits and Evaluations

The OIG plans to initiate the following audit and evaluations during the first half of FY 2018:

1. Audit of Federal Labor Relations Authority's Property and Equipment (AR-18-05);
2. Federal Labor Relations Authority's Compliance with the Improper Payments Elimination and Recovery Act of 2010 (MAR-18-02); and
3. Quality Assurance Review of the FLRA OIG Audit Operations (MAR-18-03).

Investigations

The FLRA OIG receives and investigates allegations of fraud, waste, abuse and misconduct within FLRA programs and operations. The FLRA OIG investigations can give rise to administrative, civil and criminal penalties. Based on investigations conducted, the FLRA IG issues a report that sets forth the allegations and an objective description of the facts to FLRA management regarding administrative and civil matters. Investigations uncovering potential criminal activity are referred to the Department of Justice. One investigation (IR-17-01) was opened during this reporting period and closed.

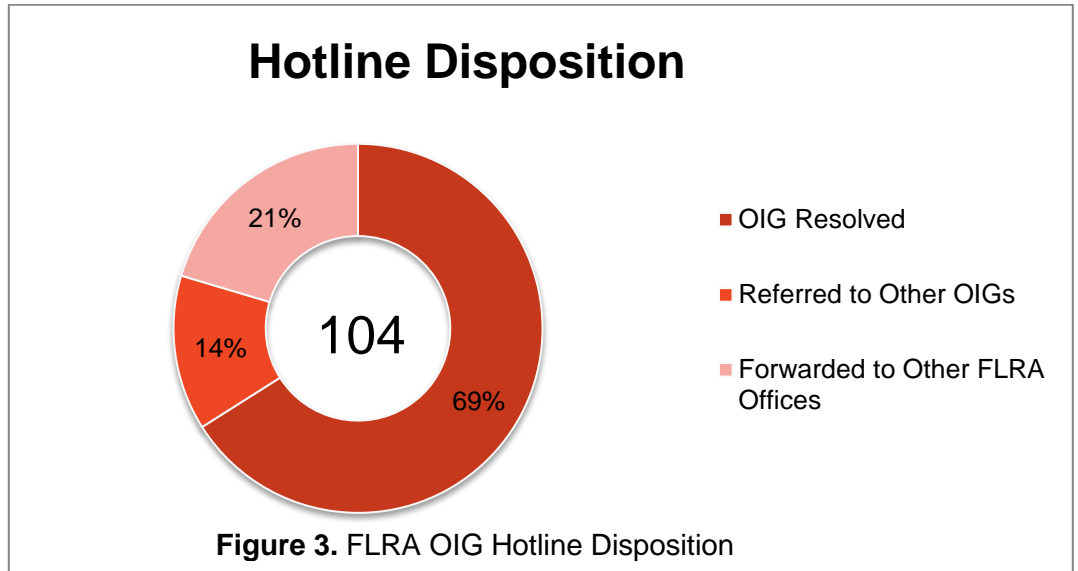
OIG Hotline

"During this FY, the OIG received 104 hotline inquiries..."

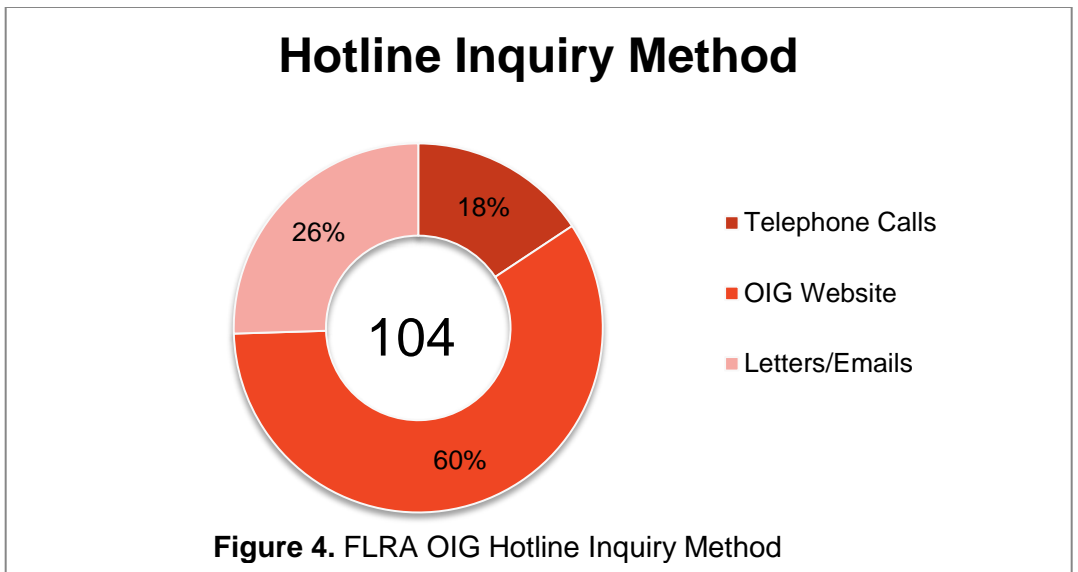
In order to facilitate reporting of allegations, FLRA OIG maintains a hotline (see "Contacting the Office of Inspector General"). Callers who have general questions or concerns that do not fall within the OIG's jurisdiction are referred to other entities, such as other FLRA offices, Federal agencies and local or state governments.

During the reporting period, we received 104 hotline inquiries. These hotline inquiries were received via the following methods: 18 telephone calls, 60 OIG Website and 26 letters/emails. Additionally, the OIG resolved 69 of the inquiries, referred 14 to other OIGs, and forwarded 21 to other FLRA offices.

Over **86%** of the hotline inquiries were resolved by either the OIG or within the FLRA.



Majority of the hotline inquiries received during this FY were via our online site fla.gov/OIG-FILE_A_COMPLAINT



Other Activities

Memorandum of Understanding

The FLRA OIG entered into a Memorandum of Understanding with the United States Capitol Police to perform a peer review of the FLRA OIG. In addition, the OIG signed a Memorandum of Understanding with the United States Department of Treasury OIG to provide investigative services.

Regulatory Review

Section 4(a) (2) of the Inspector General Act of 1978, as amended, requires the OIG to review existing and proposed legislation and regulations relating to FLRA programs and operations. During this reporting period the OIG did not review any legislation and regulations relating to FLRA.

Liaison Activities

The IG is a member of the Council of Inspectors General on Integrity and Efficiency (CIGIE), which was established on October 14, 2008, pursuant to the Inspector General Reform Act of 2008. Additionally, the FLRA IG is a member of the CIGIE Budget Committee.

Reporting Requirements of the Inspector General Act of 1978, as Amended

Reporting Requirements of the Inspector General Act of 1978, as Amended

The reporting requirements of the Inspector General Act of 1978, as amended, are listed in the following table along with the location of the required information. The word “None” appears where there is no data to report under a particular requirement.

Reference	Reporting Requirements	Page
Section 4(a)(2)	Review of legislation and regulations	11
Section 5(a)(1)	Significant problems, abuses, and deficiencies relating to the administration of programs and operations	None
Section 5(a)(2)	Recommendations with respect to significant problems, abuses, or deficiencies	None
Section 5(a)(3)	Significant recommendations included in previous reports on which corrective action has not been taken (Table 1)	15
Section 5(a)(4)	Matters referred to prosecutive authorities	None
Section 5(a)(5)	Summary of instances where information was refused	None
Section 5(a)(6)	Listing of reports by subject matter (Table 2)	16
Section 5(a)(7)	Summary of significant reports	7
Section 5(a)(8)	Statistical table – Reports with questioned costs (Table 3)	17
Section 5(a)(9)	Statistical table – Recommendations that funds be put to better use (Table 4)	18
Section 5(a)(10)	Summary of each audit report, inspection reports, and evaluation reports for which no establishment comment was returned within 60 days of providing the report to the establishment (Table 5)	19
Section 5(a)(11)	Description and explanation of significant revised management decisions	None
Section 5(a)(12)	Significant management decisions with which the Inspector General disagrees	None
Section 5(a)(13)	Information under section 804(b) of the Federal Financial Management Improvement Act of 1996	None

Reporting Requirements of the Inspector General Act of 1978, as Amended

Reference	Reporting Requirements	Page
Section 5(a)(14)(15)(16)	Peer review activity on FLRA OIG and Peer review activity by FLRA OIG on another OIG (Appendix A)	21
Section 5(a)(17)	Statistical Table – Investigative Reports (Table 6)	20
Section 5(a)(18)	Description of metrics used for developing the data for the statistical table under Section 5(a)(17)	None
Section 5(a)(19)	Report on each investigation involving a senior Government employee where allegations of misconduct were substantiated	None
Section 5(a)(20)	Description of whistleblower retaliation	None
Section 5(a)(21)	Description of any attempt by establishment to interfere with the independence including budget constraints, resisted to or objected to oversight, delayed access to information	None
Section 5(a)(22)	Description of particular circumstances of each inspection, evaluation, and audit conducted that is closed and was not disclosed to the public; and investigation conducted by the Office involving a senior Government employee that is closed and was not disclosed to the public	None

Second Half of FY 2017 Freedom of Information Act Requests

Second Half of FY 2017 Freedom of Information Act Requests

Activity	Total
Number of Freedom of Information Act (FOIA) Requests Received	0
Number of FOIA Requests Processed	
Number Granted	
Number Partially Granted	
Number Not Granted	
Reasons for Denial	
No Records Available	
Referred to Other Agencies	
Requests Denied in Full Exemption 3	
Requests Denied in Full Exemption 5	
Requests Denied in Full Exemption 7(A)	
Requests Denied in Full Exemption 7(C)	
Request Withdrawn	
Not a Proper FOIA Request	
Not an Agency Record	
Duplicate Request	
Other	
Requests for OIG Reports from Congress and Other Government Agencies	
Received	
Processed	
Number of OIG Reports/Documents Released in Response to Requests	

Table 1. Summary of Reports with Corrective Actions Outstanding for more than 6 Months

Table 1. Summary of Reports with Corrective Actions Outstanding for more than 6 Months

Report Title	Report Number	Issue Date	Total	Closed	Open
Management Letter for Fiscal Year 2011 Audit of the Federal Labor Relations Authority Financial Statements	AR-12-02	12/11	3	2	1
Evaluation of the Federal Labor Relations Authority's Compliance with the Federal Information Security Management Act FY 2014	ER-15-01	11/14	3	1	2
Evaluation of the Federal Labor Relations Authority Compliance with the Federal Information Security Management Act Fiscal Year 2015	ER-16-01	11/15	5	2	3
Management Letter for Fiscal Year 2015 Audit of the Federal Labor Relations Authority	AR-16-02	12/15	1	0	1
Evaluation of the Federal Labor Relations Authority's Compliance with the Federal Information Security Management DATA Act Fiscal Year 2016	ER-17-03	10/16	3	0	3
Management Letter for Fiscal Year 2016 Audit of the Federal Labor Relations Authority Financial Statements	AR-17-02	11/16	1	0	1

Table 2. Listing of Reports Issued

Report Number	Subject Matter	Issue Date	Report Title	Questioned Cost	Unsupported Cost	Funds Put to Better Use
ER-17-04	Evaluation	5/1/17	Quality Assurance Review of the Federal Labor Relations Authority Office of Inspector General Audit Operations	\$0	\$0	\$0
ER-17-05	Audit	5/9/17	Evaluation of the Federal Labor Relations Authority's Privacy and Data Protection for Fiscal Year 2017	\$0	\$0	\$0

Table 3. Reports with Questioned Costs

Description	Number of Reports	Questioned Costs	Unsupported Costs
A. For which no management decision has been made by the commencement of the reporting period.	0	\$0	\$0
B. Which were issued during the reporting period.	0	\$0	\$0
Subtotals (A + B)	0	\$0	\$0
C. For which a management decision was made during the reporting period.	0	\$0	\$0
i. Dollar value of disallowed costs; and	0	\$0	\$0
ii. Dollar value of costs not disallowed.	0	\$0	\$0
D. For which no management decision was made by the end of the reporting period.	0	\$0	\$0

Table 4. Recommendations That Funds Be Put to Better Use

Table 4. Recommendations That Funds Be Put to Better Use

Description	Number of Reports	Unsupported Cost
A. For which no management decision has been made by the commencement of the reporting period.	0	\$0
B. Which were issued during the reporting period.	0	\$0
Subtotals (A + B)	0	\$0
C. For which a management decision was made during the reporting period.	0	\$0
i. Dollar value of recommendations that were agreed to by management; and	0	\$0
ii. Dollar value of recommendations that were not agreed to by management.	0	\$0
D. For which no management decision has been made by the end of the reporting period.	0	\$0

Table 5. Summary of Reports Which No Establishment Comment Was Returned within 60 Days of Providing the Report

Table 5. Summary of Reports Which No Establishment Comment Was Returned within 60 Days of Providing the Report

Fiscal Year	Number of Reports with Unimplemented Recommendations	Number of Unimplemented Recommendations	Dollar Value of Aggregate Potential Cost Savings
0	0	0	\$0

Table 6. Listing of Investigative Reports

Number of Investigative Reports	Number of Persons Referred to Department of Justice	Number of Persons Referred to State & Local Prosecuting Authorities	Number of Indictments and Criminal Information's that Resulted from Prior Referral
1	0	0	0

Appendix A. Peer Review Activity

Offices of Inspectors General performing audits are required to perform (and undergo) reviews of other OIG offices on a 3-year cycle. Peer reviews are conducted of an OIG audit organization's system of quality control in accordance with the CIGIE Guide for Conducting External Peer Reviews of the Audit Organizations of Federal Offices of Inspector General, based on requirements in the Government Auditing Standards (Yellow Book). Federal audit organizations can receive a rating of pass; pass with deficiencies, or fail.

Section 989C of the Dodd-Frank Wall Street and Consumer Protection Act of 2010 contains additional semiannual reporting requirements pertaining to peer review reports. Federal Inspectors General are required to engage in peer review processes related to audit operations. In keeping with Section 989C, our office is reporting the following information related to its peer review activities. These activities cover our role as both the reviewed, and the reviewing OIG.

Peer Review Conducted on FLRA OIG Audit Operations

On June 30, 2017, the United States Capitol Police Office of Inspector General issued a Modified Peer Review Report (OIG-2017-10) and opined that the FLRA's policies and procedures for the audit function at March 31, 2017, were current and consistent with applicable professional standards. A copy of this peer review is available on the FLRA OIG's website.

Peer Review Planned on FLRA OIG Audit Operations

The next peer review planned for FLRA OIG will be in calendar year 2020.

Peer Review Conducted by FLRA OIG on another OIG

The FLRA OIG is scheduled to conduct a peer review of the Federal Trade Commission Office of Inspector General in calendar year 2018.

Appendix B. Acronyms and Abbreviations

Acronym Abbreviation	Definition
ARB	Arbitration (type of FLRA case)
CIGIE	Council of Inspectors General on Integrity and Efficiency
Dembo Jones	Dembo, Jones, P.C.
FISMA	Federal Information Security Management Act of 2002
FLRA	Federal Labor Relations Authority
FOIA	Freedom of Information Act
FY	Fiscal Year
IG	Inspector General
NEG	Negotiability (Type of FLRA case)
OGC	Office of the General Counsel
OIG	Office of Inspector General
OMB	Office of Management and Budget
P.L.	Public Law
REP	Representation (Type of FLRA Case)
STATUTE	Federal Service Labor-Management Relations Statute
ULP	Unfair Labor Practice (Type of FLRA case)
USCP	United States Capitol Police

Appendix C. Definitions of Terms

Term	Definition
Disallowed Cost	A questioned cost that management, in a management decision, has sustained or agreed should not be charged to the Government.
Final Action	The completion of all actions that management has concluded, in its management decision, are necessary with respect to the findings and recommendations. If management concluded that no actions were necessary, final action occurs when management decision is issued.
Management Decision	An evaluation by management of the findings and recommendations included in an audit report and the issuance of a final decision by management concerning its response to such findings and recommendations, including actions concluded to be necessary.
Questioned Cost	A cost questioned because of: (a) an alleged violation of a law, regulation, contract, or other agreement or document governing the expenditures of funds; (b) a finding that, at the time of the audit, such cost is not supported by adequate documentation; or (c) a finding that the expenditure of funds for the intended purpose is unnecessary or unreasonable.
Recommendation That Funds Be Put To Better Use	A recommendation that funds could be used more efficiently if management took actions to complete the recommendation, including: (a) reduction in outlays; (b) deobligation of funds; (c) costs not incurred by implementing recommended improvements related to the operations of the establishment, a contractor; (d) avoidance of unnecessary expenditures noted in preaward reviews of contract; or (e) any other savings which are specifically identified.
Unsupported Cost	A cost questioned because, at the time of the audit, such cost is not supported by adequate documentation.

Contacting the Office of Inspector General



If you believe an activity is wasteful, fraudulent, or abusive of Federal funds, contact us:

Online Hotline: FLRA.gov/OIG-FILE_A_COMPLAINT

Email: OIGMAIL@FLRA.gov

The complainant may remain confidential; allow their name to be used; or anonymous. If the complainant chooses to remain anonymous, FLRA OIG cannot obtain additional information on the allegation, and also cannot inform the complainant as to what action FLRA OIG has taken on the complaint. Confidential status allows further communication between FLRA OIG and the complainant after the original complaint is received. The identity of complainant is protected under the provisions of the Whistleblower Protection Act of 1989 and the Inspector General Act of 1978. To learn more about the FLRA OIG, visit our Website at <http://flra.gov/oig>

OIG Contact Information

Federal Labor Relations Authority, Office of Inspector General

1400 K Street, NW
Washington, DC 20424

Tel (800)331-3572

Fax (202)208-4535

Web FLRA.gov/OIG

**FEDERAL
LABOR
RELATIONS
AUTHORITY**

**Tel (800)331-3572
Fax (202)208-4535**

**1400 K Street, NW
Washington, DC 20424**

**FLRA.gov/OIG
OIGMAIL@FLRA.gov**

